

CT-QC-101 – Site Administration for QC 10

COURSE OVERVIEW

This core course focuses on the skills necessary to install, configure and manage a Quality Center installation. This course provides a comprehensive understanding of how to manage Quality Center users and projects using the Quality Center 10 Enterprise Edition, as well as how to set the many Quality Center configuration options in order to achieve optimum performance levels.

This course is geared toward new Quality Center Site Administrators, but can also be used as a refresher for Site Administrators upgrading from either Test Director or older versions of Quality Center.

In order to gain hands-on experience, without overriding the work of other class participants or without interfering with a working Quality Center installation, each participant will be provided with an individual instance of a working Quality Center installation on a virtual machine (VM).

All topics are supported by hands-on exercises based on real-life examples.

COURSE OBJECTIVE

The objective of this course is to provide participants with an understanding of the role of a Quality Center Site Administrator, and to provide the skills necessary to setup and manage a Quality Center installation that performs as expected and supports the overall QC site initiative.

PREREQUISITES

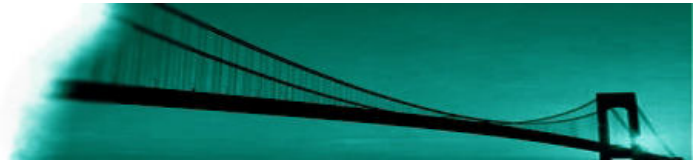
- Experience in software administration
- A basic understanding of Quality Center functionality (recommended, but not required)
- Working knowledge of Windows software

TECHNICAL PREREQUISITES

- Machines capable of running a VM

INTENDED AUDIENCE

- New and Intermediate Quality Center Site Administrators
- QA Managers who want to understand a QC implementation



DURATION:

1 Day

COURSE OUTLINE

DAY 1

- ✓ Quality Center 10 Overview
- ✓ Planning a Quality Center Implementation
- ✓ The Quality Center Site Administration Interface
- ✓ Managing Quality Center Users
- ✓ Managing Quality Center Projects
- ✓ Quality Center Site Configuration
 - Server and Database Configuration
 - Site Configuration Options
- ✓ QC Site Licenses and Monitoring
 - Installing QC Licenses
 - Monitoring and Managing QC Connections