

CT-QC-102 – Customization for QC 10

COURSE OVERVIEW

Quality Center is designed to be customized to meet a wide range of individual project needs. This customization includes the ability to modify Quality Center entities, such as Requirements or Defects, by adding or modifying fields and managing individual access to both project entities and fields. This core course focuses on the skills necessary to customize and manage a Quality Center project (or set of projects), and provides a comprehensive understanding of how Quality Center projects can be customized to meet specific project objectives. An additional focus is on the planning necessary to achieve those objectives.

This course targets the Quality Center 10 Enterprise Edition, but provides an overview of the additional functionality available in the Premier Edition. This course is geared toward new Quality Center Project Administrators, but can also be used as a refresher for Project Administrators who are upgrading from older versions of Quality Center.

This course can be delivered using an individual instance of a Quality Center installation provided on a virtual machine (VM), or by accessing an existing Quality Center instance, which has been configured with the appropriate projects for each participant.

All topics are supported by hands-on exercises based on real-life examples.

COURSE OBJECTIVE

The objective of this course is to provide participants with an understanding of the role of a Quality Center Project Administrator, and to provide the skills necessary to customize and manage a Quality Center project (or set of projects) to support specific project objectives.

PREREQUISITES

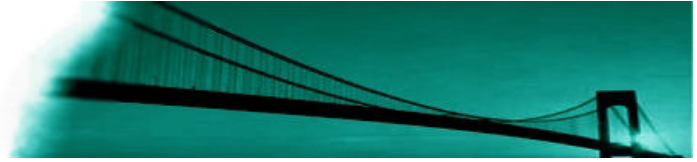
- An understanding of Quality Center functionality
- Working knowledge of Windows software

TECHNICAL PREREQUISITES

- Machines capable of running a VM
- (or) Access to a Quality Center Installation

INTENDED AUDIENCE

- Quality Center Project Administrators
- QA Managers who want to understand QC customization options



DURATION:

1 Day

COURSE OUTLINE

DAY 1

- ✓ **Planning for Quality Center Customization**
- ✓ **Managing Quality Center Users and Groups**
- ✓ **Maintaining Project Data**
 - Customizing Project Entities
 - Customizing Project Lists
- ✓ **Maintaining Requirement Types**
- ✓ **Customizing RBQM Parameters**
- ✓ **Automail and Alerts**
- ✓ **Workflow**
 - Workflow Wizards
 - Customized Workflow