



Using Dashboard with Quality Center – Workshop Series

Workshop Overview

This workshop offering covers the basis concepts necessary to configure Dashboard to work with Quality Center, and to plan and implement an effective Dashboard Rollout. This workshop is geared toward new Dashboard users with Quality Center experience. Participants receive instruction on Dashboard configuration from a Certified QC professional in a workshop setting which relies on instructor led discussions and demonstrations, followed by review questions. Participants then learn to apply these concepts in a hands-on lab setting by working on exercises based on real-life examples designed to provide the participant with the knowledge to implement and maintain a Dashboard instance. Approximately 75% of the class is on tool usage.

The goal of the workshop is to enable participants to better understand the Dashboard with QC product and to fully understand the duties of a Dashboard Administrator and the importance of that role in a Dashboard rollout. This workshop will explain the tasks that a Dashboard Administrator is expected to perform to effectively manage the Quality Center Dashboard (DB), and the impact of setting reasonable expectations concerning the customized Dashboard implementation.

Workshop Topics

- Overview of QC Dashboard
- Dashboard Rollout Planning
- Dashboard Configuration
- Users and Groups
- Dashboard Subjects
- Portlets and Portlet Properties
- The Default DB Module
- Modules and Module Publication
- KPIs
- Summary
- QC Team Members

Perquisites

- Knowledge of the Windows Operating System
- An understanding of software testing reporting requirements
- Experience with Quality Center

Intended Audience

- Dashboard Administrators
- QC Administrators
- QC Project Managers

Duration: 1 Day